

# Blue Ridge Physical Therapy

## Non-Discrimination Notice

Blue Ridge Physical Therapy complies with applicable Federal civil rights laws, does not discriminate on the basis of race, color, national origin, age, disability, or sex, and does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Blue Ridge Physical Therapy:

- provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, please tell our staff and they will work with our Civil Rights Coordinator to facilitate the services.

If you believe that Blue Ridge Physical Therapy has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Blue Ridge Physical Therapy  
ATTN: William Melchione, Civil Rights Coordinator  
25 Crossing Lane, Suite 1  
Lexington, VA 24450  
Phone: 540-463-5888  
Fax: 540-463-4406  
[bill@blueridgept.com](mailto:bill@blueridgept.com)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, William Melchione, Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>. Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>. You can send complaints or call regarding complaints to:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-xxx-xxx-xxxx.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-xxx-xxx-xxxx 번으로 전화해 주십시오.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-xxx-xxx-xxxx

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-xxx-xxx-xxxx。

(رقم xxx-xxx-xxxx ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1- هاتف الصم والبكم

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-xxx-xxx-xxxx.

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-xxx-xxx-xxxx تماس بگیرید.

ማሰታወሻ: የማናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያገዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 1-xxx-xxx-xxxx

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال 1-xxx-xxx-xxxx کریں

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-xxx-xxx-xxxx

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-xxx-xxx-xxxx

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-xxx-xxx-xxxx पर कॉल करें।

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-xxx-xxx-xxxx

লক্ষ্য করুন: যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিখরচায় ভাষা সহায়তা পরষিবো উপলব্ধ আছে। ফোন করুন ১-xxx-xxx-xxxx

Dè dɛ nìà kɛ dyédé gbo: ɔ jù ké m̄ [Bàsòò-wùdù-po-nyò] jù ní, nìí, à wuɖu kà kò dò po-poò béin m̄ gbo kpáa. Ǹá 1-xxx-xxx-xxxx

Ige nti: O buru na asu Ibo asusu, enyemaka diri gi site na call 1-xxx-xxx-xxxx

AKIYESI: Ti o ba nso ede Yoruba ofe ni iranlowo lori ede wa fun yin o. E pe ero ibanisoro yi 1-xxx-xxx-xxxx